

DISCRIMINATION IS AGAINST THE LAW

Somerset Pediatric & Adolescent Associates complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Somerset Pediatric & Adolescent Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Somerset Pediatric & Adolescent Associates provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Janie Ison

If you believe that Somerset Pediatric & Adolescent Associates has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Janie Ison 350 Langdon Street
Somerset KY 42503 606-678-8155
606-678-7548 jison@somersetpediatrics.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Janie Ison is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

INTERPRETER SERVICES

Somerset Pediatric & Adolescent Associates has arranged for language assistance services free of charge. Call 606-678-8155 (TTY: _____).

ENGLISH If you speak English, language assistance services, free of charge, are available to you.

SPANISH Si usted habla español, tiene a su disposición servicios de asistencia con el idioma sin costo alguno.

CHINESE 如果您讲汉语普通话，则可以免费向您提供语言协助服务。

GERMAN Wenn Sie deutsch sprechen, stehen Ihnen kostenlos Sprachhilfen zur Verfügung.

VIETNAMESE Chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị, nếu quý vị nói tiếng Việt.

ARABIC إذا كنت تتحدث العربية، فستتوفر لك خدمات المساعدة اللغوية مجاناً.

SERBO-CROATIAN (SERBO) Ukoliko govorite srpski, na raspolaganju su vam besplatne usluge jezične pomoći.

JAPANESE 日本語を話される場合には、無償の言語支援サービスがご利用いただけます。

FRENCH Si votre langue est le français, des services d'assistance linguistiques sont mis gratuitement à votre disposition.

KOREAN 모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다.

PENNSYLVANIA DUTCH Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch.

NEPALI यदि तपाईं नेपाली बोल्नुहुन्छ भने, तपाईंले बिना कुनै शुल्क भाषा सहायता सेवाहरू प्राप्त गर्न सक्नुहुन्छ।

CUKHITE (OROMO) Yoo qooqa Oromo dubbatta tahe, tajaajilli gargaarsaa, baasi (kaffaltii malee) siif jira.

RUSSIAN Если ваш язык — русский, то вам могут быть предоставлены бесплатные услуги переводчика.

TAGALOG Kung nagsasalita ka ng Tagalog, may magagamit kang mga serbisyo sa lengguahe na walang bayad.

BAANTU (KIRUNDI) Niba uvuga Ikirundi, hari servisi itishurwa yo gusobanura indimi.